



## ***General Manager Update***

# **COVID Protocols & Facility Improvement**

Dear Fellow Members,

As the Indoor Tennis Club's opening day of Monday, October 19<sup>th</sup> approaches, I'm writing to inform you of the Club's COVID protocols and recent facility improvements.

**COVID 19 Protocols:** Our members' health is our top priority. We have developed a set of COVID protocols in conjunction with fellow member Dr. Richard Goodman, an infectious disease specialist, as well as CDC best practices. We are grateful for Dr. Goodman's support with this important topic. We want everyone to stay safe, but it is up to each of us to use safe practices and minimize risks. The attached list of protocols must be followed in order to play tennis at The Indoor.

**Waiver:** Sign and turn-in the enclosed waiver for the 2020/2021 season. The Club requires a signed waiver from each member prior to the first play of the season.

**Facility Improvement:** Improving the facility continues to be a top strategic priority. In recent years, we have shored up critical support structures, re-built the tennis courts to top-notch quality, greatly enhanced the court lighting, implemented a new roof, re-surfaced the driveway and many other safety and comfort improvements.

Over the past 6 months, we have focused on addressing the court humidity, related condensation and resulting structural impact. After obtaining expert assessments and solution alternatives, we recently installed a new air exchange system for the court area, which will address humidity concerns. By installing exhaust fans, motorized in-take louvers, and humidistat controls, we will cycle fresh air at regular intervals and have the ability to manage humidity to levels that are best for the courts, the building structure, air quality and player comfort.

We have also installed UV lights in both furnaces as a defense against microbes. At the time of writing this letter, we are also reviewing replacing the furnace in the men's locker room to improve efficiency and air exchange.

In addition, the Club has engaged a vendor to perform additional cleaning of the Club facility.

**Member Survey:** Lastly, as a reminder, if you haven't done so already, please take a few minutes and go to: <https://indoortennisclub.com/survey/> to complete our member survey. We hope all members will participate. I thank those of you who have already completed the survey.

Please stay safe. We're all in this together – please contact me with any questions or concerns. I look forward to seeing you on the courts soon.

*Dave*

Dave Russell, General Manager & Director of Tennis  
Email: [dave.russell@indoortennisclub.com](mailto:dave.russell@indoortennisclub.com)  
Mobile: 859-512-4041